

### TRUST OUR COMPANY WITH YOUR TELECOM EQUIPMENT NEEDS



If you are unhappy for any reason with our service or quality during the lifetime of ownership and we can't fix it to industry standard, we will gladly refund 100% of your original investment.

#### WHAT THIS MEANS TO YOU

- >> A standard of quality that meets or exceeds the Original Equipment Manufacturer (OEM) standards.
- >> Our equipment is carefully tested by a team of experts including Cisco Certified Network Engineers in our state-of-the-art labs.
- >> Rigorous standards are in place to ensure the quality of the equipment meets your expectations and is handled with the utmost care.
- >> All of our equipment is backed with our Advanced Replacement Program.

#### ADVANCED REPLACEMENT

### BUY IN CONFIDENCE WITH OUR ADVANCED REPLACEMENT PROGRAM

Maintaining your network's integrity is our number one concern. However, if you should ever experience an equipment failure with an order, you can rest assured with our Advanced Replacement Program.



#### REPLACE

We will replace defective equipment or quickly engineer an alternative solution to meet your needs. Replacements will ship expedited, ahead of receiving your defective equipment.

OR



#### REPAIR

If we are unable to locate or engineer a suitable replacement, we will repair the equipment and return it as soon as possible.

OR



#### REFUND

If for any reason, we are unable to replace or repair the equipment, we will refund the purchase price with a credit to your account.